

Field Operations Directorate

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HM Principal Inspector of Health &  
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Mr John McGrellis

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Dear Mr Dooley

Thank you for your letter of the 18<sup>th</sup> September 2011 to the Regional Director of the Health and Safety Executive (HSE) in the North West regarding the Emerson House building in Eccles, Manchester. I have been asked to look into your concerns and provide you with a reply.

Our records show that a complaint was made to HSE regarding the ventilation in this building in January 2008. This complaint was investigated by HSE.

Our investigation found that the occupier of the building, Urban Vision, had already identified the problem and had started work to rectify the issue. The complaint was subsequently closed by HSE in July 2008 as both the actions taken and those proposed for the future addressed the problem.

HSE was also informed at this time that staff representatives had been informed of the work carried out and the further improvements planned.

Our records show that the matter you are concerned about has been addressed, and further investigation of this matter will provide little further benefit.

Yours sincerely



**David Norton**  
HM Inspector of Health & Safety